



# The complete unified commerce platform to manage your restaurant and hospitality operations efficiently

Built on Microsoft Dynamics 365 Business Central, powered by Azure. Run it on premises, in the cloud, or as a hybrid solution.

# **Unify your business front to back**

Control all your business processes, including purchasing, CRM, revenue, waste, franchises and financials, in one platform.

## **Unify your brand**

Manage all your restaurant and retail functions across your enterprise within one solution with deep industry functionality.

## **Unify your viewpoint**

With your core business information maintained in one centralized database, you can easily get a comprehensive view of your enterprise and a 360-degree picture of your guests.

# **Unify your locations**

Centrally manage menus, prices, campaigns, offers, and more for all your physical locations and website.





## **Empower your employees**

Give your people the best tools to do their job effectively.



Give guests all the information they need on the dishes, including allergens, and take orders and payments straight at the table: the Point of Sale runs on stationary and mobile devices.



Engage guests and take orders easily with the system's conversational commerce tools.



Save your customers time and money suggesting appropriate meal deals, offers and promotions.



Enable your staff to quickly find the information they need with the system's role-based view.



Give kitchen staff a clear overview of orders and ensure all dishes are produced at the right time with the Kitchen Display System (KDS).



#### **Reduce risk**

Stay open to new opportunities, not to risk.



Reduce manual work and mistakes with the system's automations.



See your business data in real time, and take timely, informed decisions.



Oversee your whole enterprise within one centralized platform.



Cut IT costs: fewer systems mean fewer integrations to set up and maintain.



Easily track your KPIs in the advanced Business Intelligence tools.



Run the system on-premises, in the cloud, or as a hybrid solution. You choose.



## For global players and local needs

Run your company anywhere in the world, whatever your industry.



Easily configure the system to comply with different legal and fiscal requirements.



Get a real-time overview of all your locations from HQ.



Centrally manage pricing, purchases, menus, recipes, campaigns, offers and promotions.



Unify your business processes across channels, industries and regions.



## **Delight guests**

Create experiences that drive customers back.



Deliver dishes at the right time and with no mistakes: the direct connection between POS and Kitchen Display Systems ensures synchronized dish production.



Plan events, track reservations, offer catering services and cooking courses – and manage all of these within the same unified commerce platform.



Run loyalty programs that reward guests across the channels.



Use guest information to present relevant, timely and personalized offers and product recommendations across all touchpoints.



